

TORONTO CENTRAL SOUTH REGIONAL CANCER PROGRAM

2018
Annual
Report



Toronto Central South
Regional Cancer Program
in partnership with Cancer Care Ontario

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MESSAGE FROM THE REGIONAL VICE PRESIDENT



Dr. Mary Gospodarowicz MD, FRCPC, FRCR (Hon)
Regional Vice President, Cancer Care Ontario and
Medical Director, Princess Margaret Cancer Centre



Ms. Martha Wyatt
Director, Regional Cancer Program and Medical Affairs,
Princess Margaret Cancer Centre

We are pleased to present the 2018 Annual Report for the Toronto Central Regional Cancer Program (TRCP) South. This report presents the activities of the Toronto Regional Cancer Program and Cancer Care Ontario. An extraordinary amount of great work was completed and is underway in our region.

We recognize the contributions of TRCP North and partners in the province that enable us to provide the best care for our patients. TRCP South is powered by 22 clinical and program leaders who together with the hospital and community partners, collaborate to develop and implement program priorities guided by the Ontario Cancer Plan IV.

In 2018, we identified three priorities for the TRCP including Complex Malignant Hematology (CMH), Cancer Screening and the First Nation, Inuit and Métis (FNIM) Program. The CMH program continued to optimize quality care through patient tracking tools, new care partnerships and collaboration with other hospitals to harmonize provincial planning. The Cancer Screening program focused on planning for the 2019 launch of the Fecal Immunohistochemical Test for colorectal cancer screening including multiple stakeholder events, site specific impact analysis and team development. The FNIM program continued its work in the reconciliation era to support ongoing education to our leaders, implementation of new policies to support Indigenous health and continued to build productive relationships.

We would like to thank each of the leaders, members, partners and contributors to this report. Their continued dedication and drive for improvement through partnership, learning and initiative is evident throughout the report.

For more details about the TRCP, please visit www.trcp.ca.

PROGRAM OVERVIEW AND HIGHLIGHTS

PROGRAM OVERVIEW

The Toronto Central Regional Cancer Program (TRCP) corresponds to the boundaries of the Toronto Central Local Health Integration Network (LHIN), due to the size of the program and presence of two Cancer Centres, it is divided into North and South. The Regional Cancer Program is led by Dr. Mary Gospodarowicz, Regional Vice President, Toronto Central South and Dr. Calvin Law, Regional Vice President, Toronto Central North.

While the two programs work in partnership, they have distinct performance targets and reporting relationships with Cancer Care Ontario.

TRCP South is responsible for the following:

- Implementing standards and programs
- Ensuring requirement and targets are met as planned in the partnership agreements
- Responding to local issues
- Coordinating care across regional providers
- Working to improve access to care, wait-times and quality

TRCP South is comprised of a Regional Cancer Centre, the Princess Margaret Cancer Centre at the University Health Network and four partner hospitals: Sinai Health System, St. Michael's Hospital, St. Joseph's Health Centre, and Women's College Hospital. We also collaborate and partner with the Toronto Central LHIN including the Home and Community Care Branch (previously the Community Care Access Centre) and the Canadian Cancer Society.

This Annual Report describes the organizational structures, activities, and achievements of TRCP South in 2018. However, many programs and leadership roles are collaborative and integrated with TRCP North.



- 1 CANADIAN CANCER SOCIETY (CCS) TORONTO REGION
- 2 PRINCESS MARGARET CANCER CENTRE (PM) / UNIVERSITY HEALTH NETWORK (UHN)
- 3 SINAI HEALTH SYSTEM (SHS)
- 4 ST. JOSEPH'S HEALTH CENTRE (SJHC)
- 5 ST. MICHAEL'S HOSPITAL (SMH)
- 6 TORONTO CENTRAL COMMUNITY CARE ACCESS CENTRE (CCAC)
- 7 WOMEN'S COLLEGE HOSPITAL (WCH)

TORONTO CENTRAL REGIONAL CANCER PROGRAM STRUCTURE



PREVENTION & SCREENING	CLINICAL PROGRAMS			
CANCER SCREENING <ul style="list-style-type: none"> Breast Screening Imaging Colorectal Screening & Gastrointestinal Endoscopy Cervical Screening & Colposcopy Primary Care Smoking Cessation	DIAGNOSTIC <ul style="list-style-type: none"> Pathology Staging Imaging Diagnostic Assessment Programs (DAP) 	TREATMENT <ul style="list-style-type: none"> Surgical Oncology Systemic Therapy Radiation Therapy 	PERSON-CENTRED CARE <ul style="list-style-type: none"> Nursing Ontario Cancer Symptom Management Collaborative Patient Education Psychosocial Oncology Indigenous Cancer Program	PALLIATIVE CARE <ul style="list-style-type: none"> Toronto Central Palliative Care Network

PROGRAM AND CLINICAL LEADERSHIP

Regional Vice President, Cancer Care Ontario

Dr. Mary Gospodarowicz, Princess Margaret Cancer Centre/UHN

Director, Regional Cancer Program and Medical Affairs

Ms. Martha Wyatt, Princess Margaret Cancer Centre/UHN

Manager, Regional Cancer Program and Medical Affairs

Ms. Upasana Saha, Princess Margaret Cancer Centre/UHN

Administrative Assistant, Regional Cancer Program South

Ms. Anne Rodriguez-Hall, Princess Margaret Cancer Centre/UHN (January to May 2018)

Ms. Crystal Harvey-Robertson, Princess Margaret Cancer Centre/UHN (October 2018 to Present)

Manager, Regional Cancer Program Screening Program (TRCP North & South)

Ms. Debbie Fisher-Holmes, Odette Cancer Centre/SHSC

Ontario Breast Screening Program Imaging Lead (TRCP North & South)

Dr. Rene Shumak, Odette Cancer Centre/SFSC (January to April 2018)

Dr. Supriya Kulkarni, Princess Margaret Cancer Centre/UHN (May 2018 to Present)

Colorectal Screening & GI Endoscopy Lead (TRCP North & South)

Dr. Ian Bookman, St. Joseph's Health Centre

Cervical Screening & Colposcopy Lead (TRCP North & South)

Dr. Michael Shier, Odette Cancer Centre/SHSC

Primary Care Lead

Dr. Ed Kucharski, South East Toronto Family Health Team

Smoking Cessation Lead

Dr. Meredith Giuliani, Princess Margaret Cancer Centre/UHN

Pathology Lead

Dr. David Hwang, Princess Margaret Cancer Centre/UHN (January to May 2018)

Dr. Ilan Weinreb, Princess Margaret Cancer Centre/UHN (June 2018 to present)

Cancer Imaging Program Lead

Dr. Martin O'Malley, Princess Margaret Cancer Centre/UHN

Diagnostic Assessment Program Leads

Ms. Terri Stuart-McEwan, Princess Margaret Cancer Centre/UHN

Dr. Faye Quereshi, Toronto General Hospital/UHN

Surgical Oncology Program Lead

Dr. Alice Wei, Princess Margaret Cancer Centre/UHN

Systemic Therapy Quality Lead

Dr. Eitan Amir, Princess Margaret Cancer Centre/UHN

Radiation Therapy Lead

Dr. Fei-Fei Liu, Princess Margaret Cancer Centre/UHN

Nursing Lead

Ms. Pamela Savage, Princess Margaret Cancer Centre/UHN

Patient Education Lead

Ms. Janet Papadakos, Princess Margaret Cancer Centre /UHN (January to March 2018)

Ms. Tina Papadakos, Princess Margaret Cancer Centre /UHN (April 2018 to Present)

Psychosocial Oncology Lead (TRCP North & South)

Ms. Susan Blacker, Sinai Health System (January to March 2018)

Ms. Ali Henderson, Princess Margaret Cancer Centre/UHN (April 2018 to Present)

Indigenous Cancer Lead (TRCP North & South)

Dr. Bernice Downey

Indigenous Navigator (TRCP North & South)

Mr. Leonard Benoit, St. Michael's Hospital

Palliative Care Clinical Co-Leads (North & South)

Ms. Susan Blacker, Sinai Health System

Dr. Kirsten Wentlant, Princess Margaret Cancer Centre /UHN

Palliative Care Administrative Lead (North & South)

Ms. Rose Cook, Director, Toronto Central Palliative Care Network

PROGRAM OVERVIEW

The Toronto Central Regional Cancer Program Steering Committee is co-chaired by the two Regional Vice Presidents, Dr. Mary Gospodarowicz (TRCP South) and Dr. Calvin Law (TRCP North). The Steering Committee assists and guides the development and implementation of strategies to improve the delivery and quality of cancer services in the region. Key reports are received outlining activities and achievements against our goals and accountabilities.

Key areas of focus in 2018 included: system performance; hospital reports from Odette Cancer Centre and Women's College Hospital; Palliative Care; Person-Centred Care; Pathology; Indigenous Cancer Program; Psychosocial Oncology; and Ontario Cancer Plan IV progress.

CO-CHAIRS, REGIONAL VICE PRESIDENTS

Dr. Mary Gospodarowicz
Regional Vice President, CCO
& Medical Director,
Princess Margaret Cancer Centre

Dr. Calvin Law (TRCP North)
Regional Vice President, CCO
& Chief, Odette Cancer Centre

REGIONAL DIRECTORS

Ms. Martha Wyatt
Director, Regional Cancer Program
& Medical Affairs
Princess Margaret Cancer Centre

Ms. Janice Stewart (TRCP North)
Director, Operations & Regional Planning,
Odette Cancer Centre

HOSPITAL ADMINISTRATIVE LEADS

Ms. Victoria Noguera
Clinical Director, Women's College Hospital

Ms. Sonya Canzian
Chief Nursing Executive,
Interim Chief Health Disciplines Executive,
EVP of Programs and Director
St. Michael's Hospital

Ms. Lisa Wayment
Senior Director Surgery and Oncology
Sinai Health Systems

Ms. Susan Blacker, Senior Director, Cancer and
Palliative Program Planning and Performance
Sinai Health Systems

Ms. Elena Holt
Administrative Program Director,
Surgery/Perioperative Services, St. Joseph's
Health Centre

Ms. Marnie Escaf
Senior Vice President, UHN, & Executive Lead
Princess Margaret Cancer Centre

Ms. Melissa Morey-Hollis
Administrative Director
Medicine, Seniors Care, Cancer Care
St. Joseph's Health Centre

Mr. Mark Fam
Vice-President, Programs
Michael Garron Hospital

Ms. Sandra Dickau
Director of Medicine
Michael Garron Hospital

Ms. Jane Hardwood
Director of Surgery
Michael Garron Hospital

CANCER PROGRAM HOSPITAL CLINICAL LEADS

Dr. Jing Li (TRCP North)
Medical Oncologist, Michael Garron Hospital

Dr. Ori Rotstein
Surgeon-in-Chief, St. Michael's Hospital

Dr. David Urbach
Surgeon-in-Chief, Women's College Hospital

Dr. Dorothy Lo
Medical Oncologist, St. Joseph's Health Centre

Dr. Jay Wunder
Surgeon-in-Chief, Sinai Health System

EX OFFICIO MEMBERS

Regional Clinical Leads

2018 TORONTO CENTRAL REGIONAL CANCER PROGRAM PRIORITIES

1 PRIORITY:

COMPLEX MALIGNANT HEMATOLOGY

Optimize access to quality care for patients requiring Stem Cell Transplantation at Princess Margaret

- Continued advancement of a Patient Tracker Tool designed to monitor wait-times, wait-lists and support reporting to Cancer Care Ontario

Regional planning to support patients with a Complex Malignant Hematology (CMH) diagnosis

- Implementation of new shared care partnership with William Osler Health System to support Day 1 Autologous SCT transfers
- Initiated planning with Royal Victoria Regional Health Centre for Day 1 transfer of patients post autologous stem cell transplant
- Continued participation in provincial CMH planning with the Ministry of Health and Long Term Care and Cancer Care Ontario oversight committees as governance structures evolved
- Continued focus on regional planning with Odette Cancer Centre and Toronto Central LHIN acute leukemia regional planning submission with a collaborative approach involving shared care sites
- Continued collaboration with the leukemia program at Odette Cancer Centre to harmonize regional acute leukemia referrals, diagnostic and treatment approaches, philosophies of care, and access to clinical trials, to ensure equality of patient care across the Greater Toronto Area. Efforts culminated with the expansion of acute leukemia capacity at Sunnybrook Health Sciences Centre

2 PRIORITY

CANCER SCREENING

Improve cancer screening participation rates across the Toronto Central Region

- Held 12 cancer prevention and screening presentations to over 800 local clinical providers
- Continued quality improvement projects to improve cancer screening rates at local provider's offices and health care organizations with a focus on community members who are marginalized and face barriers to screening
- Supported and participated in local primary care research for cancer screening of marginalized communities, sarcoma educational gaps for primary care providers and general cancer care educational gaps in training programs across Canada
- Continued to prepare for the launch of the Fecal Immunohistochemical Test (FIT) in our region including hospital planning, identifying FIT endoscopists and creating a polyp adjudication committee

3 PRIORITY

REGIONAL INDIGENOUS CANCER PROGRAM

The Toronto Central Region - Indigenous Cancer Program (TCR- ICP) team continues with our efforts to educate regional stakeholders regarding the unique and complex cancer care - related needs of First Nations, Inuit, Métis, and Urban Indigenous (FNIMUI) peoples in our region. It is our goal that in collaboration with all of our partners, we will facilitate a targeted equitable approach to culturally safe cancer care. We encourage our care sites to work towards a strategic versus incremental process of change that is in keeping with a reconciliation approach forward.

Areas of regional focus this year included; increasing the number of Indigenous navigator referrals, understanding and addressing access-to-care barriers and the improvement of communication strategies. The development of a strategic care site engagement plan is underway that will include the collaborative development of care-site specific referral and service approaches for FNIMUI patients and families. An important element in the achievement of our goal is the creation of healing spaces within our care sites. A space that reflects Indigenous culture where patients and families can engage in ceremonial practices and healing. We also continue to advocate for institutional-wide cultural safety education for all administrators staff and clinical practitioners.

In collaboration with regional care sites and community organizations, the TCRP-ICP made progress in advancing our priorities and objectives. Highlights include:

- Sunnybrook Hospital: collaboration in the development of a Smudging Policy
- St. Joseph's Health Centre: collaboration in the development of a Smudging Policy
- Care Site engagement: introductory sessions with each care site in the TCR (South)
- Psychosocial Oncology Leads Collaboration: co-hosted Roundtable on Indigenous Health Issues; participants included: representatives from each care site, Traditional Knowledge Keepers, and leaders in the FNIMUI community
- Princess Margaret Cancer Centre: participation in the preliminary phase of ICPN Integration Pilot Program
- Knowledge Exchange: dissemination of Tools for the Journey, Palliative Care Toolkits for FNIMUI patients and their families to various networks

STATISTICAL HIGHLIGHTS



SCREENING

61%

Percentage of screen-eligible women, 50-74 years old, who completed at least one mammogram within a 30-month period

75%

Percentage of women, 30-69 years old, screened with an OBSP MRI or ultrasound within 90 days of confirmation of high risk status (January to October 2018)



DIAGNOSTIC IMAGING (TIMED AND UNTIMED)

115,327

Total MRI case volumes

236,047

Total CT case volumes



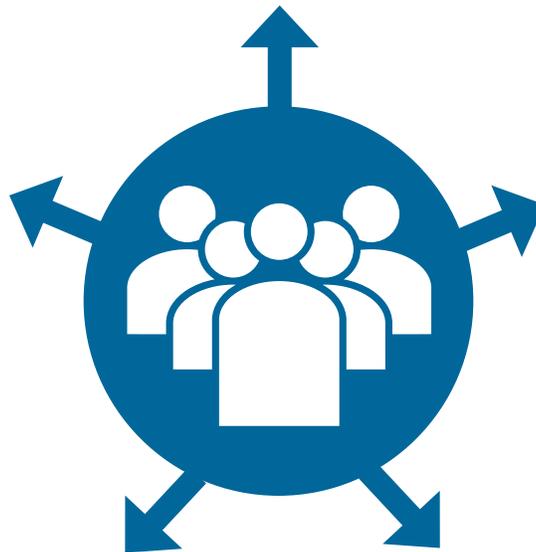
PATHOLOGY

5,013

Volumes

73%

Turnaround time
in 14 days



SMOKING CESSATION

50%

Percentage of new ambulatory cancer cases that were screened for tobacco use

18%

Percentage accepted a smoking cessation referral among smokers



PSYCHOSOCIAL ONCOLOGY (PM ONLY)

1,211

Number of new patient visits to a Dietitian

88%

Percentage of patients to see a Dietitian within 14 days



9,259
Systemic consults

**SYSTEMIC CONSULT VOLUMES
FISCAL YEAR 2017/18**

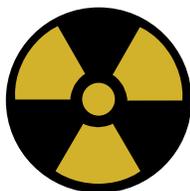
Princess Margaret Cancer Centre, UHN	6,757
Sinai Health System	721
St. Joseph's Health Centre	725
St. Michael's Hospital	1,056
Total	9,259



9,407
Cancer surgeries

**CANCER SURGERY VOLUMES
FISCAL YEAR 2017/2018**

	Quality Based Procedure Volumes (colorectal, prostate, thyroid and breast)	Cancer Surgery Agreement Volumes
Princess Margaret Cancer Centre, UHN	1,459	2,828
Sinai Health System	912	1,326
St. Joseph's Health Centre	265	606
St. Michael's Hospital	699	648
Women's College Hospital	533	131
Total	3,868	5,539



RADIATION

10,457
Courses in 2017

11,000
Courses in 2018

92%
Percentage of radical
courses in radiation peer
reviewed

PROGRAM ACTIVITIES AND ACHIEVEMENTS

PREVENTION AND SCREENING

CANCER SCREENING

PUBLIC EDUCATION

Outreach to over 1000 stakeholders and community members, with 80 screened individuals.

- 12 train-the-trainer workshops hosted in collaboration with Toronto Public Health
- Coordinated promotional activities with Immigrant Women's Health Centre
- Partnered with local OBSP clinics
- Continued to provide education in the workplace and tailored outreach in partnership with the TCRP-ICP

BREAST IMAGING



Dr. Supriya Kulkarni
Breast Imaging Lead

- Ongoing **engagement** with 21 OBSP sites to review performance and quality indicators, to understand the barriers and opportunities in meeting screening participation and wait time targets, and to foster quality improvement discussions
- **Onboarded** one new OBSP site: Rosedale Radiology & Ultrasound

COLORECTAL SCREENING AND GASTROINTESTINAL (GI) ENDOSCOPY:



Dr. Ian Bookman
Colorectal Screening &
GI Endoscopy Lead

- Supported the **transition** to FIT within the GI Endoscopy Data Submission Portal (DSP) at seven hospital sites

PRIMARY CARE



Dr. Ed Kucharski
Primary Care Lead

- **Recruited** four physician practices to participate in a Quality Improvement Project to improve their cancer screening rate
- Hosted the Continuing Professional Development event, “Ask the Experts: From Controversy to Clarity – The Cancer Journey from Prevention and Screening to Diagnosis: What Primary Care Providers Need to Know”
- Promoted Cancer Care Ontario’s colorectal, breast and cervical cancer awareness campaigns by disseminating materials through fax broadcasts and emails to approximately **1,200** primary care providers
- **Disseminated** the “Primary Care Cancer Update Summer 2018” newsletter to over 1,200 providers through fax broadcasts and on the TRCP website

SMOKING CESSATION



Dr. Meredith Giuliani
Smoking Cessation Lead

The CEASE platform is integrated with the Distress Assessment and Response Tool (DART) – a symptom management tool at the Princess Margaret Cancer Centre. CEASE is a patient facing tool that screens patients for tobacco use history, advises current or recent smokers to quit, provides brief education on the benefits of smoking cessation and completes electronic referrals (e-referrals) to cessation services. In 2018, the Smoking Cessation Program successfully sustained CEASE, continued collecting data on long-term cessation through six-month follow-up reassessments.

Highlights for smoking cessation screening and referrals:

- **52%** (5,929) of new cancer patients were screened. Of those who are smokers approximately 20% accepted a referral to a smoking cessation program
- Six-month reassessment **data** was collected for 4,723 patients who completed an initial assessment. Among those who were reassessed, 10% were smokers and of those, approximately 17% accepted a referral to a smoking cessation program
- **Collaborated** with the newly implemented UHN High Risk Lung Cancer Screening pilot to adapt and integrate CEASE to screen patients for smoking history and provide electronic referral

Highlights for engagement and outreach:

- Hosted Dr. Graham Warren, MD, PhD from the Medical University of South Carolina. Dr. Warren delivered a Special Rounds presentation entitled, “Improving Cancer Treatment Outcomes: Addressing the Biologic, Clinical, Behavioral and Cost Outcomes of Tobacco Use by Cancer Patients” which was live broadcast across Ontario
- Planned annual TRCP Community of Practice event in collaboration with Patient Education to facilitate knowledge transfer and engagement across the region



WoodGreen Community Services – Cancer Prevention and Screening Peer Training

DIAGNOSIS

CANCER IMAGING



Dr. Martin O'Malley
Cancer Imaging Lead

The Regional Cancer Imaging Program continues to focus on expanding its priorities including imaging appropriateness, access to imaging and interventional procedures, standardization of imaging reports, and participation in multidisciplinary provincial oncology initiatives.

Highlights include:

- Regional Imaging experts **participated** in Cancer Pathway Maps for various tumor sites including Bladder Cancer Diagnosis and Treatment updates, available on the Cancer Care Ontario website
- Imaging experts participated in the Regional Interventional Oncology Service Planning related to Focal Tumor Ablation procedures and kyphoplasty/vertebroplasty, including Dr. John Kachura, Chair, Interventional Oncology Steering Committee (Vascular Interventional Radiologist, Joint Department of Medical Imaging)
- UHN was selected as an **additional** site for the provincial High Risk Lung Cancer Screening pilot. Scheduled to start enrolling patients in 2019. Dr Heidi Schmidt (Thoracic Radiologist, Joint Department of Medical Imaging) is the Radiology Quality Assurance Lead for the provincial pilot
- Three new registries were **opened** for PET: PSMA (prostate specific membrane antigen) for recurrent prostate cancer; fluorodeoxyglucose position emission tomography (FDG-PET) for multiple myeloma/plasmacytoma; and staging and restaging of bone and soft-tissue sarcoma

PATHOLOGY AND LABORATORY MEDICINE



Dr. David Hwang
Pathology Lead
(Term End October 2018)

Dr. David Hwang stepped down as Regional Lead of the Pathology and Laboratory Medicine Program and has accepted a position at Sunnybrook Health Sciences Centre. Dr. Ilan Weinreb assumed the position as of June 2018. Dr. Weinreb is a Pathologist at UHN, focusing on Head and Neck cancers. He is a Professor of Pathology at the University of Toronto.

In 2018, Regional Pathology and Laboratory Medicine in TP continued to focus on striving to meet Cancer Care Ontario's Turn-Around-Time (TAT) guidelines, while implementing the 8th edition of the American Joint Committee on Cancer/Union for International Cancer Control TNM Staging Classification and continuing to be at the forefront of advanced cancer diagnostics in the form of ancillary molecular and other biomarker testing.

Highlights:

- New College of American Pathologists checklists **incorporating** the 8th edition TNM Staging Classification guidelines were implemented
- **Improvements** in pathology TAT for cancer resections at Sinai Health System and St. Joseph's Health Centre were realized. St. Michael's Hospital has consistently exceeded Cancer Care Ontario's Performance Targets and the creation of a new pathologist assistant position at UHN, will support further improvements over the next year. In addition, the lab has also prioritized cancer specimens, coupled with the implementation of a daily tracking of gross specimen TAT at UHN, which collectively led to marked improvements in TAT for cancer reporting
- Ongoing development and implementation of biomarker tests in support of **precision medicine**, including implementation of Cancer Care Ontario funded programmed death-ligand 1 (PD-L1) testing at UHN as a companion diagnostic for Pembrolizumab treatment for non-small cell lung cancers. A shift towards reflexive HER-2 (human epidermal growth factor receptor) testing on all gastric cancers at the time of diagnosis was initiated rather than waiting for clinician requests on selected cases that led to poor TATs. Initial work begun in 2018 in applying for, and/or developing testing in our LHIN for newer Cancer Care Ontario funded biomarkers for gynecologic and gastrointestinal cancers, including Lynch testing and somatic BRCA testing
- Community of practice events provided information to over 200 regional stakeholders. These events improved education on local initiatives and TNM staging classification



Dr. Ilan Weinreb
Pathology Lead
(June 2018 to Present)

DIAGNOSTIC ASSESSMENT PROGRAM



Dr. Fayez Quereshy
DAP Lead



Ms. Terri Stuart-McEwan
DAP Lead

The Diagnostic Assessment Program (DAP) continues to oversee both the Lung and Colorectal DAPs in our region. The objective of these programs is to reduce delays in diagnosis and improve coordination of services. Patients in the DAP pathway have access to a multidisciplinary team including a Navigator who acts as a single point of contact for patients. Participating sites include UHN (colorectal and lung), St. Michael's Hospital (colorectal) and Sinai Health System (colorectal). This year, the DAP was promoted to primary care providers through educational events, newsletters and social media.

Regional Update for Colorectal DAPs:

- **Developed** community of practice within Toronto Central LHIN with involvement of gastroenterology as partners in care
- Systematic planning for Fecal Immunochemical Test (FIT) implementation in the province and the development of a **coordinated** institution-based strategy to managing FIT-positive patients. Collaboration between gastroenterology and surgery to integrate with the DAP process

University Health Network (Colorectal DAP):

- Continued to harness smart-phone application such as SeamlessMD and electronic patient management system to **improve** DAP integration and to monitor wait times along the patient care journey

St. Michael's Hospital (Colorectal DAP):

- Post-integration into the gastroenterology service, St. Michael's Hospital has hired a permanent part-time Navigator with administrative support shared between the Breast Navigator. In consultation with the Family Health Team and the Division Head of General Surgery at St. Michael's Hospital a **comprehensive** electronic referral form was developed which includes Cancer Care Ontario referral criteria to enhance early identification and access to the Navigator and Nurse

Sinai Health System (Colorectal DAP):

- Continued to build **seamless** pathways to support primary care providers in accessing the DAP for patients

TREATMENT

SURGICAL ONCOLOGY



Dr. Gelareh Zadeh
(Term End December 2017)

Dr. Gelareh Zadeh stepped down as the Clinical Lead in December 2017 and Dr. Alice Wei joined the program in January 2018. Dr. Wei is a surgeon at UHN specializing in treating diseases of the liver, bile duct, gallbladder, and pancreas. She has special expertise in using minimally invasive methods, such as laparoscopic and robotic surgery.

The Surgical Oncology Program continued to focus on **advancing** interdisciplinary quality programs across the region in partnership with our North colleagues. To this end, the TRCP Surgical Oncology Committee **continued to meet** quarterly to review and discuss best practices to achieve volume and wait time performance, and discuss opportunities for quality improvement. Membership includes both administrative and surgical leadership from each hospital partner. Some of the achievements and activities are highlighted below:

- Wait 1 (referral-to-consult) performance is **85%**
- Wait 2 (date-of-decision to treat to date-of-surgical treatment performance is **87%**
- Community of Practice events were held for Gynecologic Oncology, Central Nervous System, Gastrointestinal Endoscopy and Breast Reconstruction



Dr. Alice Wei
(January 2018 to December 2018)

Central Nervous System (CNS) (March 2017)

The event was attended by fifteen participants from the Toronto Central (North and South) and Mississauga Halton Regions with representation from all invited disciplines. Topics included:

- Review of Quality Based Procedure funding methodology for non-prostate cancer with a focus on quality metrics
- Knowledge translation and sharing of the recently released Bladder Cancer Pathway from Cancer Care Ontario

Gastrectomy Program (June 2018)

The event included fifty-two participants from Toronto Central (North and South), Mississauga Halton/Central West, Central East and Central Regions with representation from twelve hospitals in the Greater Toronto Area and all invited disciplines. The target audience was general gynecologists, gynecology oncologists and primary care providers and physicians.

Breast (December 2017)

This event focused on breast reconstruction surgery and included twenty four participants from both TCRP North and South. We had representation from all but one hospital in Toronto Central and all invited disciplines. We welcomed Dr. Tulin Cil as the Toronto Central South breast reconstruction general surgery champion who joins Drs. Joan Lipa (breast reconstruction champion), Frances Wright (general surgery champion) and Toni Zhong (breast reconstruction champion).

TORONTO CENTRAL REGIONAL CANCER PROGRAM SURGICAL ONCOLOGY COMMITTEE

Princess Margaret / UHN

Mr. Scott McIntaggart
Ms. Mary Ann Neary
Ms. Martha Wyatt
Dr. Alice Wei (Co-Chair)

Women's College

Ms. Victoria Noguera
Dr. David Urbach

St. Michael's Hospital

Ms. Joyce Fenuta
Ms. Sonya Canzian
Dr. Ori Rotstein

Sinai Health System

Ms. Lisa Wayment
Ms. Susan Blacker
Dr. Jay Wunder

Sunnybrook Health Sciences Centre
/ Odette Cancer Centre

Dr. Danny Enepekides (Co-Chair)
Ms. Janice Stewart

St. Joseph's Health Centre

Dr. Chris Compeau
Ms. Elena Holt

Michael Garron Hospital

Ms. Jane Hardwood
Dr. Rob Zeldin



SYSTEMIC TREATMENT



Dr. Eitan Amir
Systemic Therapy Lead

2018 was a successful year for the Systemic Therapy Program. The region has continued to address the human resource challenges during the year maintaining or improving its performance in wait time targets. The region managed to secure additional funding for physicians to help deal with the quantitative increase in systemic therapy volumes in both solid tumour and complex malignant hematology. All regional hospitals continued to drive quality improvement regarding patient awareness and understanding afterhours access for symptom management.

Highlights:

- The region has continued to consolidate toxicity management programs with the **expansion** of a cardio-oncology (with the addition of a second dedicated cardiologist) and nephro-oncology programs
- Continued to be a provincial **leader** in preparation for therapeutic biosimilars with key presentations at both the 2018 Safety Symposium as well as the pan-Canadian Oncology Biosimilars Summit
- Outreach between the Regional Cancer Centre and non-Regional Cancer Centre sites relating to Activity-Level Reporting and Quality-Based Procedure funding which was initiated in 2014 continued, with **improvements** to **data quality** and ongoing work on addressing issues with wait time metrics at Level 3 sites

TORONTO CENTRAL REGIONAL CANCER PROGRAM SOUTH SYSTEMIC TREATMENT PROGRAM COMMITTEE

Princess Margaret / UHN

Dr. Eitan Amir (Chair)
Ms. Celina Dara
Ms. Marina Kaufman
Ms. Rita Kwong
Ms. Upasana Saha
Ms. Pam Savage
Ms. Terri Stuart-McEwan
Ms. Martha Wyatt

St. Michael's Hospital

Ms. Joyce Fenuta
Ms. Sonya Canzian
Dr. Christine Brezden-Masley
Ms. Ruth Law
Ms. Charmaine Mothersill

Sinai Health System

Dr. Ron Burkes
Ms. Loretta Lau
Ms. Lisa Wayment
Ms. Susan Blacker

St. Joseph's Health Centre

Mr. Jiten Jani
Dr. Dorothy Lo
Ms. Melissa Morey-Hollis
Ms. Sheila McEwen

RADIATION THERAPY



Dr. Fei-Fei Liu
Radiation Therapy Lead

The TRCP South Radiation Medicine Program (RMP), led by Dr. Fei-Fei Liu at the Princess Margaret Cancer Centre is committed to providing the best practice of patient-centred care, while achieving volume and wait time performance. Inspired by our Vision of “Precision Radiation Medicine. Personalized Care. Global Impact.”, the RMP continues to focus on improving patient care and outcomes through innovations in research, education, clinical practice and system operations.

Highlights:

- Significant growth in the program’s clinical activities was reported. In 2018, RMP continued to **increase** its patient volume by **2%**, delivering >10,000 courses of radiation treatment; recording the highest number in the recent decade.
- RMP continued to exceed the Cancer Care Ontario performance targets and provincial averages for wait times and peer review for fiscal year 2017-2018. RMP’s compliance rate for Referral-to-Consult within 14 days was **82%**; Ready-to-treat to treatment start within 14 days was **92%**; and percent of radical cases peer-reviewed was **89%**.
- Building on our formalized relationship with the Southlake Regional Cancer Centre, a collaborative, multi-disciplinary oligo-metastases brain clinic has been established to identify patients who would benefit from stereotactic radiation treatment vs. surgery. A similar partnership arrangement has just started with our colleagues from the Carlo Fidani Cancer Center in Mississauga.
- In November 2018, RMP hosted the **first-ever** Ontario Proton Therapy Symposium in collaboration with the University of Toronto, Hospital for Sick Children (SickKids), and the Pediatric Oncology Group of Ontario (POGO). The symposium, entitled “A Vision for Proton Therapy in Ontario” aimed to increase awareness of proton therapy and facilitate access to this important treatment option for cancer patients across Ontario. Hospital leaders, government administrators, and health care providers from the Ministry of Health and Long Term Care, Cancer Care Ontario, UHN, SickKids, POGO, and nine cancer centres across Ontario attended the well-received event.



MULTIDISCIPLINARY INITIATIVES

MULTIDISCIPLINARY CANCER CONFERENCES

Multidisciplinary Cancer Conferences (MCCs) enable the multidisciplinary treatment team that may include medical oncologists, radiation oncologists, surgeons, pathologists, radiologists and nurses to develop the best individual plan of care. Performance is measured by percent compliance with MCC standards related to frequency, discipline participation, and appropriate roles being in place to support the MCC. We continue to overall be **high performers**, exceeding Cancer Care Ontario targets and provincial averages.

MCC HOSPITAL	Q1 - FY 18/19	Q3 - FY 18/19
Sinai Health System	95%	95%
St. Joseph's Health Centre	91%	47%
St. Michael's Hospital	88%	94%
University Health Network	96%	96%
Women's College Hospital	94%	94%
Overall TRCP South	93%	85%

MULTIDISCIPLINARY CANCER CONFERENCE (MCC) PARTICIPATION

Princess Margaret Cancer Centre Radiation Oncologists At Regional Partner Sites
(Disease Sites With Radiation Oncology Participation In >75% Of 2018 Mccs)

ST. MICHAEL'S HOSPITAL

Breast
Neurology
Lymphoma

ST. JOSEPH'S HEALTH CENTRE

Breast
Genitourinary
Gastrointestinal
Hepato-pancreas biliary
Thoracic (lung, esophagus)

PERSON-CENTERED CARE



Ms. Martha Wyatt
Person-Centered Care Lead

The Person-Centered Care portfolio encompasses Nursing, Ontario Cancer Symptom Management Collaborative, Patient and Family Engagement and Experience, Patient Education, and Psychosocial Oncology. Expertise is leveraged from all these programs to support and engage patients and healthcare providers in ensuring the delivery of responsive and **respectful** care that supports values, needs and preferences.

Regionally, we are working together to develop **stronger**, more **cohesive** ways to meet our patient needs by ensuring their perspective is included in the design and implementation of programs and care.

NURSING



Ms. Pamela Savage
Nursing Lead

Highlights and Accomplishments:

- **Contributed** to the Oncology Telepractice in Ontario Survey lead by the Provincial Nursing Program Committee. An Advanced Practice Nurse Educator from Princess Margaret is a member of the Cancer Care Ontario Telepractice working group. Recommendations are expected to be demonstrated in early 2019.
- Contributed to the design of the Cancer Care Ontario Complex Malignant Hematology Nurse Practitioner Mentee/Mentor program. Princess Margaret Cancer Centre is one of the host hospitals and will be with the **first Nurse Practitioner actioner** Mentees to begin in February 2019.
- Contributed to the Provincial Nursing review of Nurse Practitioner Led Clinics. A number of Nurse Practitioner clinics at Princess Margaret Cancer Centre were presented at the provincial Nursing Rounds.

ONTARIO CANCER SYMPTOM MANAGEMENT COLLABORATIVE

Patients and families may experience both physical and emotional symptoms associated with Cancer and its treatment. Symptom screening is completing using the Edmonton Symptom Assessment System (ESAS) and Patient Reported Functional Status (PRFS) at each of the hospitals in the region. Some of these symptoms include pain, fatigue and depression. The TRCP South has been actively supporting healthcare professionals to better monitor and provide symptom management to patients in all of the partner hospitals.

Highlights:

- New tablets for the use of symptom screening were added to St. Michael's Hospital, Sinai Health System and Princess Margaret Cancer Centre to ensure patients have access to screening before their clinic appointment and to improve uptake of screening surveys
- At St. Michael's Hospital and Sinai Health System **quality improvement** work is underway to increase completion rates of symptom screening surveys through implementation of new hardware, increasing clinician awareness and patient education materials
- Princess Margaret Cancer Centre **implemented** an electronic board that provides real-time updates of symptom screening survey (DART) completion to clinicians to prioritize patients that have yet to complete

PATIENT AND FAMILY ENGAGEMENT AND EXPERIENCE



Ms. Upsana Saha
Patient Engagement Lead

Patient and family engagement takes many forms including patients and family members serving as hospital advisors, participating in ongoing committees, focus groups etc. These interactions help us to drive local and system-level quality improvement.

PATIENT EDUCATION



Ms. Tina Papadakos
Patient Education Lead

Throughout 2018, the Patient Education program focused on collaborations at the regional levels in the areas of quality improvement, resource sharing and capacity building.

A regional network of staff, with patient education interest or scope in their roles, from across the south has established a network and met at each site to facilitate opportunities for collaboration and resource sharing. Collaborations include:

- Establishing a list of contacts at each site to help **disseminate** new patient education resources including the new Self-Management Standard and related Toolkit
- **Launch** of Princess Margaret Cancer Centre's Cancer Answers search tool for patients looking for credible cancer information. Multimedia patient education resources are loaded into Cancer Answers after undergoing review for quality and credibility. The tool has been well received across sites.

PSYCHOSOCIAL ONCOLOGY



Ms. Susan Blacker
(Term End May 2018)

Susan Blacker stepped down as the Clinical Lead after many years of successful leadership. Ali Henderson joined the program in May 2018. Ali is an Oncology Social Worker at Princess Margaret Cancer Centre, working in the Department of Supportive Care. Ali's primary focus is within Malignant Hematology - specifically in the Messner Allogenic Transplant Program. Ali earned her Master of Social Work from Dalhousie University, and received her Bachelor of Social Work from Ryerson University. She is a member of the Ontario College of Social Workers and Social Service Workers. Ali previously worked at Kingston General Hospital, The Hospital for Sick Children, and Gilda's Club Greater Toronto.

In 2018, the Psychosocial Oncology program continued to expand and integrate access to palliative, psychosocial and rehabilitation services to improve quality of life and patient experience in cancer centres and the community. The goal is to ensure patients have timely access to psychosocial care as appropriate. Program highlights included:

- Engagement sessions **conducted** to disseminate the 2018 Psychosocial Oncology Service Delivery Recommendations for Ontario
- A **Roundtable** on Indigenous Psychosocial Health Issues conducted with Toronto Central Region Psychosocial Oncology (TCR-PSO) and the TCR-ICP
- Toronto Central South Regional Community of Practice to begin in 2019 - disseminating information from Cancer Care Ontario and **uniting** Toronto Central South



Ms. Ali Henderson
(May 2018 to Present)

TORONTO CENTRAL REGIONAL PSYCHOSOCIAL ONCOLOGY COMMUNITY OF PRACTICE

St. Michael's Hospital

Asha Aggarwal
Erin M'Larkey
Joanna Dixon

Princess Margaret Cancer Centre/UHN

Ali Henderson (PSO Lead)
Robin Forbes
Valerie Heller
Lisa Durkin
Yumi Lee
Catherine Dirks
Sarah Rose Black
Upasana Saha

Women's College

Emma Rinaldo
Rebecca Barrett
Tara Kinnear
Maureen McGillivray

St. Joseph's Health Centre

Maria Rugg
Rebecca Chessman
Fazeena Khamis
Eleni Geroulis

Regional Indigenous Patient Navigator

Leonard Benoit

INDIGENOUS CANCER PROGRAM



Ms. Bernice Downey



Mr. Leonard Benoit



Ms. Muriel Lopez

The Indigenous Cancer Program continues to support ongoing education to leaders, implementation of new policies to support Indigenous health and build productive relationships. TRCP-ICP highlights include:

Screening Priorities and Related Activities

- Delivery of Talking Circles to **promote** cancer screening
- Co-hosted Breast and Cervical Screening Days in collaboration with the TRCP Screening Program and other organizations such as:
 - o Native women's Resource Centre and St. Michael's Hospitals' CIBC Breast Clinic
 - o Native Canadian Centre of Toronto's Seniors Program and Women's College Hospital's Peter Gilgan's Centre for Women's Cancers

Community Engagement

- Promoted the Navigator role and screening tools and information within the community through participation and engagement efforts at various community events including:
 - o PRIDE TO
 - o First Nations School of Toronto in Partnership with Aboriginal Education Centre: All Nations Community Pow Wow
 - o Masters Indigenous Games

Chi miigwetch/Thank you to all those who engaged with our Team and participated in our various activities.



TORONTO CENTRAL PALLIATIVE CARE NETWORK



Ms. Susan Blacker
Toronto Central
Palliative Care Network
Non-Physician Co-Lead



Dr. Kirsten Wentlandt
Toronto Central
Palliative Care Network
Physician Co-Lead



Ms. Rose Cook
Toronto Central
Palliative Care Network
Administrative Lead

The Toronto Central Palliative Care Network (TCPCN) serves as the regional advisor on high quality palliative care. The Network is also accountable for data and performance measurement, and for driving local quality improvement across all sectors based on best practice.

Throughout 2018, the TCPCN continued to drive improvements in palliative care at the local level.

Highlights of initiatives that have received support from the Network include:

- Completed a **Current State Assessment** of Toronto Central LHIN Palliative Care Units (PCUs) which will now be used to support system wide dialogue about quality improvement.
- Successfully **completed** the first year of the Palliative Approach to Care in Long Term Care (PAC-LTC) Initiative - a robust capacity building initiative working with the Toronto Central LHIN's 36 long-term care homes to strengthen and enhance the palliative approach to care offered to residents and their families.
- Provided palliative care and **quality improvement** training to over 1500 LTC staff in 12 Cohort 1 homes
- Supported a range of new and **enhanced** services that will improve access to care, and strengthen the continuum of services available to those requiring palliative care. These include:
 - A new Regional Perinatal Program model being led by Sick Kids, Sinai Health System, Philip Aziz and partners, that will initiate early pediatric palliative care, develop pathways and processes to guide practice, integrate comprehensive care across interdisciplinary teams and institutions, and **improve** the experience for mothers and families.
 - Inner City Health Associates, St Elizabeth, Hospice Toronto collaborated to provide training and resources to front line shelter workers, to support more **equitable** and **timely** access to palliative services and supports for City of Toronto shelter services users.
 - Kensington Health, Philip Aziz Centre and Hospice Toronto working together to develop a regional plan for an **integrated** system of community and residential hospice services in Toronto Central.

**REGIONAL PARTNER
HOSPITALS AND
ORGANIZATIONS**

PARTNER HOSPITALS



The Princess Margaret Cancer Centre continued to drive progress in clinical care, education and research in 2018. Over the past five years, our 2013-18 strategy has inspired a more personalized approach to care, a strengthening of our research programs, and an expansion of our education effort. While continuing to dedicate ourselves to the important commitments in our previous strategy, we embarked on a journey to renew our strategic plan in 2018. Together with our patients, staff and partners we identified five strategic priorities that will guide our focus over the coming years:

- 1) Shape the future of cancer care
- 2) Advance cancer control locally and globally
- 3) Harness the potential of data science
- 4) Drive cancer discovery
- 5) Support and champion the needs of people affected by cancer

With generous support from the Princess Margaret Cancer Foundation, we made great progress in our renovations to transform our space. The newly renovated gynecologic oncology and palliative care clinics and outpatient pharmacy feature bright, welcoming spaces that improve the patient experience and facilitate the delivery of world class care.

Our leading education programs continued to drive impact, including our Accelerated Education Program celebrating the delivery of its 50th course to over 1300 radiotherapy professionals worldwide. Our research efforts enhanced our understanding of the disease through important advances in immunotherapy and data science, as well as novel clinical research that promises to transform how we detect, diagnose and treat cancer for the patients of today and tomorrow. We continued to expand our global engagement which included co-hosting the Toronto Global Cancer Control Conference (TGCCC) with the University of Toronto's Dalla Lana School of Public Health. TGCCC brought together leaders in cancer and global health to discuss the challenges we face around the world and pose potential solutions.

St. Michael's

Inspired Care. Inspiring Science.

In 2018, St. Michael's Hospital, St. Joseph's Health Centre and Providence Healthcare amalgamated to create Unity Health Toronto (UHT). Values retained in the merge are high quality healthcare, access, collaborative care, and health equity. There was continued improvement in raising awareness of the cancer program and innovation in research at St. Michael's Hospital. Highlights include:

- The Breast Centre continues to work with their community partners for marginalized and vulnerable populations. We educate the community, presenting the importance of the OBSP Screening and organizing group screening visits. Recently the outreach to our local aboriginal women's group included our first smudging ceremony and group screening/education
- Patient and Family Engagement and Experience: Our best practice guideline work in 2018 was to focus on the services we are providing for the transgender patient population and how we can improve their experience
- Wait Times are being closely monitored and now shared monthly with key program stakeholders and surgeons. This change in methodology has helped to increase our engagement and compliance with these performance indicators
- RAPID clinics have been developed to enhance timely access for patients in need which include the Rapid Cardio-Oncology clinic and Rapid Psycho-oncology clinic. These run in tandem in oncology clinics
- Developed nurse practitioner-led oral chemotherapy clinic to improve wait times and patient experience, improving education, assessment and symptom management
- QI project to improve sexual health of hormone receptor positive breast cancer patients), "SHE CAN" - finalist for Angel's Den 2018, broadened research focus to increase work in QI and education
- Development and approval of a new survivor exercise program for oncology patients
- The 31st International Therapeutic Endoscopy Course in was held at SMH in October 2018 - International physician participation from: USA, Britain, Germany, France and Japan





In 2018, Sinai Health System continued to advance our efforts supporting patients with resources before, during and after their cancer care.

Highlights include:

- Launching a new on-line education tool that empowers women to better understand their personal breast cancer risk and educate them on breast health. Given our growing understanding that lifestyle choices may have a role in breast cancer risk, an interdisciplinary team at Mount Sinai came together to develop an education tool for women who have not developed breast cancer but who may be concerned about future risk. Physicians, nurses, nutritionists, genetics councilors, and other clinicians from our Koffler 40 Breast Centre developed the tool available at www.bebreasthealthy.ca. In the first two weeks of launch, 500 women visited the webpage.
- In order to provide additional tools to help foster patient education and engagement, we introduced digital signage in the chemotherapy clinic waiting room that highlights health tips, symptom management, resources, team members and more. Patient feedback has been extremely positive to date, with patients recommending even more content they would like to see.



In 2018, St. Michael's Hospital, St. Joseph's Health Centre and Providence Healthcare amalgamated to create Unity Health Toronto (UHT). Values retained in the merge are high quality healthcare, access, collaborative care, and health equity. St. Joseph's Health Centre (SJHC) has continued to advance the delivery of excellent patient centred care across the Oncology program in 2018.

- Renovations have been completed in for the new Hematology/Intravenous Clinical in the Ambulatory Care area. The new clinic has increased capacity to meet the needs of our community and supports an improved therapeutic environments
- Transitioned our Malignant Hematology patients to the Oncology Clinic as part of our commitment to the delivery of quality patient care. This increases access to the Interprofessional team for the patients and the physicians.
- Computerized Physician Order Entry is live in the Oncology Clinic.
- The Surgical Program's Hepatobiliary (HPB) and urology teams have been expanded with the additions of Dr Victoria Cheung and Dr. Hanmu Yu. Both surgeons have been strategically recruited to complete cancer cases and improve surgical wait times.
- The Surgical Program continues to focus its lens on cancer surgeries by implementing new changes to operating room block schedules that consider CSA wait times in the allocation algorithms. These changes are set to enhance the program's capacity to improve cancer surgery wait times and further prioritize cancer cases as assigned blocks are unexpectedly made available.
- A generous donation from the Garron family is being used to build a second mammography suite in The Geoffrey H. Wood Centre Foundation of Excellence in Breast Cancer Screening and Treatment. Construction is currently underway
- SJHC is opening the only clinic in southwestern Ontario to treat skin cancer using treat skin cancer using MOHs micrographic surgery, the number one treatment choice because of its high cure rates. The new clinic is good news for patients who are unable to travel and cannot wait up to 13 months for treatment and allows us to 41 provide this gold standard treatment care for the most common cancer in our community



The success of partnership with the Canadian Cancer Society (CCS) peer support program has enabled WCH to expand services in the Breast Centre by 25% thereby increasing access to care and supporting the patients by navigating their breast cancer journey. A Specialist was hired for navigation, she is a cancer survivor herself and has received training from WCH and the CBCF.

The Breast program has made significant investments over the last year, such as:

1. In partnership with Sunnybrook Health Sciences we now provide 48 hour rapid diagnostic pathology services for patients with BIRADS 5/4C. This has enabled us to enhance our care for patients by providing timely access to diagnostic results.
2. The Peter Gilgan Center expanded last year to include a Nurse Practitioner and Social Worker who support women in Breast and Cervical Cancers. The mandate of the center is to draw together excellence in research, clinical care, innovation and education and then leveraging that knowledge across the country.

The Education Department is supporting Women's College Hospital's commitment to health equity, to creating a culturally safe institution for Indigenous peoples and for other structurally marginalized groups and to educating future health care providers about health equity. They are investing in an Indigenous People's Health Education Program Coordinator. This individual will coordinate a range of innovative and responsive initiatives designed to educate current health care providers within Women's College Hospital about Indigenous health, cultural safety, anti-racist practice and health equity. The Indigenous Peoples' Health Education Program Coordinator will engage in outreach with Indigenous organizations regarding the activities of WCH; act as a resource person within WCH for any activities related to the care of Indigenous peoples; and support elective medical students, residents, nursing and other health professional students during different clinical elective experiences.



PARTNER ORGANIZATIONS

CANADIAN CANCER SOCIETY

2018 has been a year of capacity building and transition for the Cancer Information Service (CIS) part of Canadian Cancer Society. They have increased staffing levels of Information Specialists to respond to inquiries from patients, families and the general public who are 42 seeking help in finding information, resources, and supports pertaining to any aspect along cancer trajectory.

Last year, they responded to over 40,000 inquires by telephone and email providing evidence-based information that has been vetted by both health professionals and those who use the resources to ensure accuracy, readability, and understandability. There has been a focused on Quality Assurance processes and building capacity with staff to continue to respond holistically to all inquiries. CCS launched an updated public facing Community Service Locator that houses almost 4,000 cancer related services across Canada.

There is an upcoming launch of a robust client record management system to allow for to aggregate data that will better inform the populations accessing services, where they are in the cancer journey and what concerns are noted.

PROVINCIAL CLINICAL LEADERSHIP

TRCP South clinicians have made significant contributions to cancer care through their provincial clinical leadership roles in 2018 at Cancer Care Ontario, see highlights below.

SINAI HEALTH SYSTEM

Dr. Erin Kennedy, Ontario Gastrointestinal Cancers Lead

Dr. Aaron Pollett, Provincial Head, Pathology & Laboratory Medicine

ST. MICHAEL'S HOSPITAL

Dr. Nancy Baxter, Gastrointestinal Endoscopy, Lead

Dr. Derek Muradali, Radiologist-in-Chief, Ontario Breast Screening Program

UNIVERSITY HEALTH NETWORK/PRINCESS MARGARET CANCER CENTRE

Dr. Gail Darling, Ontario Thoracic Cancers Lead, and Provincial Lead High Risk Lung Cancer Screening

Dr. Sarah Ferguson, Ontario Gynecologic Cancers Lead

Dr. Tony Finelli, Ontario Genitourinary Cancers Lead

Dr. Jonathan Irish, Provincial Head, Surgical Oncology and Models of Care

Dr. John Kim, Ontario Head and Neck Cancers Lead

Dr. Monika Krzyzanowska, Clinical Lead, Quality Care and Access, Systemic Treatment Program (June 2018)

Dr. Katherine Enright, Clinical Lead, Quality and Access, Systemic Treatment Program (June 2018 to present)

Dr. Vishal Kukreti, Clinical Lead, eTools and Technology

Dr. Ur Metser, Chair of PET Steering Committee

Dr. Pdraig Warde, Provincial Head, Radiation Treatment

Dr. Alice Wei, Lead, Quality & Knowledge Transfer, Surgical Oncology Program

Dr. Janet Papadakos, Provincial Head, Patient Education

WOMEN'S COLLEGE HOSPITAL

Dr. Heidi Schmidt, Radiology Quality Lead, Lung Cancer Screening for People at High Risk

