

Cancer Screening Tip of the Month – October 2025

Toronto Central Regional Cancer Program, Cancer Screening eBulletin

Alert: Canada Post Service Disruption and Cancer Screening

Canada Post announced a labour disruption starting September 26, 2025. This service disruption has impacts on key cancer screening program activities, including correspondence letters and the mailing/return of ColonCancerCheck (CCC) fecal immunochemical test (FIT) kits.

ColonCancerCheck Fit Kit Ordering, Mailing and Return:

- Primary care providers may continue to order FIT kits as normal; however, patients may experience delays in receiving their FIT kit.
 - Patients **should not return completed FIT kits by mail** during the service disruption.
 - Completed FIT kits should be dropped off at a specimen collection centre.
 - A list of specimen collection centres can be found at locations.lifelabs.com.
 - If a patient is unable to access a drop-off location, primary care providers should encourage them to wait until the service disruption ends to do the test.
 - Completed FITs will continue to be tested when received by LifeLabs, however, a stool sample breaks down over time.
 - If a sample is tested between 15 and 30 days after it was collected, the lab may be unable to determine a result; patients must redo the test.
 - If a sample arrives at the lab more than 30 days after it was collected, the sample will not be tested; patients must redo the test.
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Cancer Screening Correspondence Letters:

- Ontario community laboratories and Ontario Breast Screening Program (OBSP) sites are responsible for notifying primary care providers of their patients' results and will continue to do so throughout the Canada Post service disruption.
 - Primary care providers remain responsible for sharing screening test results with their patients.
 - Patients with an abnormal breast screening result will be contacted by their OBSP site to arrange additional tests.
 - For people without a primary care provider who accessed their FIT kit through Health811, Ontario Health will courier letters for abnormal FIT results.
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For More Information:

- Please refer to the Ontario Health (Cancer Care Ontario) Canada Post Service Disruption and Cancer Screening key messages that are available online [here](#).
- For more information and the latest updates on the Canada Post service disruption, please visit [Canada Post](#) or the [Canadian Union of Postal Workers](#).
- For cancer screening related questions, please contact infoTCRCP@sunnybrook.ca

Click [here](#) to view the previous Cancer Screening Tip of the Month eBulletins.

If you have any questions or if you would like to receive the Cancer Screening Tip of the Month please email the Toronto Central Regional Cancer Program, Cancer Screening team: infoTCRCP@sunnybrook.ca